



Terms and Conditions for Fixed deposits

These Terms and Conditions apply to and regulate the provision of Fixed Deposit product offered by Ujjivan Small Finance Bank Limited, (hereinafter called “the Bank”)

DEFINITION:

- **Fixed Deposit (FD)** means an interest bearing deposit received by the Bank for a fixed period and shall also include deposits such as cumulative /annuity /reinvestment deposits. The rate of interest paid for fixed deposit varies according to amount and period. Fixed Deposit with periodic interest payment is a fixed deposit where interest is paid at regular intervals, i.e., monthly, quarterly, half yearly or annually as requested by the Customer/s at the time of creating the fixed deposits. Fixed Deposit with cumulative interest payment is a fixed deposit where interest is compounded quarterly and reinvested with principal amount and the final amount is paid at maturity.
- **Fixed Deposit Account** is an account where a sum of money is kept with the bank, whereby the bank pays interest at a pre-determined rate for the time duration of the deposit.
- **Maturity Amount** shall mean the amount payable to the Customer at the end of the term of the fixed deposit subject to deduction of any tax as may be applicable.
- **Account Opening Form** or **AOF** means the relationship form for fixed deposits account. An account may be opened by one depositor or two or three depositors jointly.
- **Depositor/s** means any person holding an account with the Bank
- **Domestic Rupee Deposits** mean rupee deposits maintained in India in the form of current account, savings deposits or term deposit.
- **Maturity Date** means the deposit shall be due for repayment on the date falling on completion of the tenure.

- **Primary Applicant** means the person referred to as the primary applicant in the AOF.
- The age considered for **Minor** is below 18 years and for **Senior Citizen** is 60 years and above.
- **RBI** means Reserve Bank of India.
- **Services** means the services provided by the Bank in connection with the account and more particularly described in these terms.
- **Tenure** means the period for which the deposit is to be maintained commencing from the date of the deposit till the period as specified in the AOF.
- **Website** refers to the website owned, established and maintained by the Bank at the URL www.ujjivansfb.in.

INTERPRETATION

- All references to singular include plural and vice versa and the word "includes" should be construed as "without limitation".
- Words importing any gender include the other gender.
- Reference to any statute, ordinance or other law includes all regulations and other instruments and all consolidations, amendments, re-enactments or replacements for the time being in force.
- All headings, bold typing and italics (if any) have been inserted for convenience of reference only and do not define limit or affect the meaning or interpretation of these Terms.

Date of Fixed Deposit

The effective date of fixed deposit shall be the date on which the amounts of deposit placed are realized by / credited to the Bank. No fixed deposit receipt will be issued in anticipation of realisation of cheque/s in relation to any deposit and will be issued only on actual receipt of payment / deposit monies.

In case requests for opening fixed deposits are received on 2nd and 4th Saturday or Sunday or holiday through electronic channels like internet banking, mobile banking, ATM, or any other electronic channel, the fixed deposit will be opened with value date of the next business working day.

Minimum Deposit Amount

The minimum deposit amount to be deposited by the depositor/s shall be Rs. 1000/-, and above that in multiples of Rs. 100/-.

Fixed Deposit Receipt/Advice

At the time of placing the fixed deposit if the Customer does not opt for a Fixed Deposit Receipt/Advice, a receipt/advice shall be issued by the Bank by default. However, a Fixed Deposit Receipt/Advice will be made available to the Customer on specific request.

Auto Renewal

On maturity of deposit, in absence of any written instructions on disposal, the Bank reserves the right at its discretion to renew the deposit along with accrued interest thereon at prevailing rates of interest for a similar tenor of the deposit which has matured.

In case of auto renewal without any change in the existing mode of operation, the respective fixed deposit opening form shall be treated as valid and continuing.

Payment of Interest on Fixed Deposit

Interest on fixed deposits is reckoned/paid at monthly/quarterly / half yearly/and annual intervals and at the rate/s applicable as on the value date of opening of fixed deposits, as the case may be, in accordance with the rate fixed by the Bank from time to time as also according to directives issued by Reserve Bank of India ("RBI").

The interest may be paid either in a lump sum at the time of maturity or it may be paid every month or every quarter or every half year or every year as agreed in the AOF and in accordance with the regulatory guidelines for payment of interest on the fixed deposit. Where the interest is to be paid by the Bank in lump sum at the time of maturity, the fixed deposit shall bear the yearly rate of interest on the fixed deposit.

The Bank may announce special rates for Senior Citizens and Staff/Employees of the Bank

The Bank shall offer its employees an additional interest rate not exceeding one per cent per annum over and above the card rate of interest subject to board approval :

(i) Additional interest is payable only until the person continues to be eligible for the same and in case of his ceasing to be so eligible, till the maturity of a term deposit account;

(ii) In the case of employees taken over pursuant to the scheme of amalgamation, the additional interest is allowed only if the interest at the contractual rate together with the additional interest does not exceed the rate, which could have been allowed if such employees were originally employed by the Bank.

Interest rates and penal rates Notification will be available at the Bank branch as well as on website. In case of any change in Interest rates depositor would be informed through E-mail / SMS or through notification in the Bank branch.

Change of interest will not have any effect on active deposits; they will continue to follow agreed terms and conditions at the time of opening.

Methodology of Interest Calculation

Interest on Fixed Deposits is calculated at the rate applicable at the time of acceptance of the Fixed Deposit(s), according to the rate fixed by the Bank from time to time and considered/ paid at quarterly or monthly intervals.

The method of calculation on interest on a fixed deposit, both periodic pay out and cumulative pay out at end of term is given below:

- For fixed deposits with quarterly payouts, interest is calculated based on annual rates (simple interest). However, in case of monthly payouts, interest is paid at a discounted value. For fixed deposits with quarterly payout, interest is calculated on the principal amount for completed quarters and then for the balance period, interest is calculated for completed months and further for incomplete month on actual number of days.
- For fixed deposits with cumulative interest payment, interest is compounded quarterly on completion of exact quarters. For the broken

period beyond completed quarters, simple interest is calculated on the cumulated deposit amount for remaining number of days.

- In case of premature withdrawal the interest is calculated on the principal amount for completed quarters and then for the balance period, interest is calculated for completed months and further for incomplete month on actual number of days. In case of premature closure interest will be paid at contractual rate or the rate under the scheme on the contractual date applicable for the tenor for which the deposit has actually run, whichever is lower.

The Bank computes interest on its domestic deposit accounts based on the actual number of days in a year (i.e. 366 days in a leap year and 365 days in a non-leap year).

Term deposit maturing on a holiday (including Sundays and 2nd and 4th Saturday):

In respect of fixed deposit (cumulative and periodic) placed in automatic closure mode and is maturing on a holiday (including Sundays and 2nd and 4th Saturday), the deposit shall be closed on the next working day. Bank shall pay interest at the original contracted rate for holiday period on the succeeding working day.

Part withdrawal/Premature closure of Fixed Deposits

In the event of the fixed deposit being closed before completing the original term of such deposit, interest will be paid at the rate applicable on the date of deposit for the period for which the deposit has remained with the Bank.

There would be no penalty on part withdrawal as well as premature closure if withdrawn/closed after six months.

The deposit may be subject to penal rate of interest, if applicable and as prescribed by the Bank on the date of deposit.

For part withdrawal -

Up to 6 months – interest rate payable would be contractual rate minus 1.00% or the rate under the scheme on the contractual date applicable for the tenor for which the deposit has actually run minus 1.00%, whichever is lower. Remaining amount will continue to earn interest at the earlier contracted rate.

For premature closure -

Up to 6 months – interest rate payable would be contractual rate minus 1.00% or the rate under the scheme on the contractual date applicable for the tenor for which the deposit has actually run minus 1.00%, whichever is lower.

For the deposit amount remaining after the part withdrawal, same interest rate and tenure would be applicable as accepted at the time of account opening.

In case of the fixed deposit being prematurely closed for the purpose of reinvestment into another scheme of fixed deposit, the existing deposit would be subject to penal rate of interest, if applicable, as prescribed by the Bank on the date of deposit. Interest will be paid for the period the deposit has remained with the Bank. The interest rate prevailing on date of re-investment of term deposit will be applicable for the new term deposit.

In the event of death of the depositor, premature liquidation of the term deposit/s will be allowed to survivor where the operating mandate is 'Either or Survivor' or 'Former or Survivor', provided both holders had given a clear mandate to the Bank to the effect at the time of opening of account. Such premature liquidation will not attract any penal charges

If the operating instruction is 'Either or Survivor' and one of the depositors expires before the maturity, no pre-payment of the fixed/term deposit may be allowed without the concurrence of the legal heirs of the deceased joint holder except for making payment to the survivor on maturity.

In case the mandate is 'Former or Survivor', the 'Former' alone can operate/withdraw the matured amount of the fixed/term deposit, when both the depositors are alive. The signature of both the depositors will be obtained, in case the deposit is to be paid before maturity. If the former expires before the maturity of the fixed/term deposit, the 'Survivor' can withdraw the deposit on maturity.

Tax Deducted at Source

Tax is deducted at source on interest on fixed deposit held by the resident if the interest paid or payable by the Bank for the financial year exceeds the

threshold limit specified by Income Tax Act, 1961. Currently, the threshold limit for this purpose is Rs. 10,000 p.a.

For FD (with quarterly / monthly interest payment), tax is deducted on each interest payment and on interest accrued on March 31st of every year. For FD with cumulative interest payment, tax is deducted on interest accrued on March 31st of every year and on maturity. The TDS amount calculated on the accrued interest is remitted to the tax authorities on behalf of the Customer by the Bank. The interest on the TDS amount from April 1st till maturity of the deposit is adjusted from the interest payable to the client.

As per provisions of Finance Act 2009, w.e.f April 01, 2010, valid PAN is required to be submitted by all Customers whose tax needs to be deducted. In the absence of a valid PAN, tax will be deducted at the prevailing rate or 20% whichever is higher. Also, Form 15G/H shall not be treated as valid unless PAN is mentioned in such forms.

In case the deposit holder does not want the Tax to be deducted at source, they may submit Form 15G / 15H (other than company, firm or co-operative society)/ Exemption Certificate under Section 197 (in case of all holders)/ or any other Tax Exemption Certificate with the Bank. Such form or tax exemption certificate has to be submitted every financial year for each fixed deposit held and on each renewal of the deposit.

Transfer of deposit from one branch to another branch

The deposit may be transferred from one branch of the Bank from which it has been issued, to any other branch of the Bank, on the deposit holder making an application, at either of the two branches provided that no deposit shall be transferred from the Bank to another scheduled bank. Deposit accounts transferred to the new bank branch will continue to be governed by the terms of contract agreed to between the Customer and the Bank branch that are being taken over.

Nomination

Nomination facility is available in accordance with applicable laws including the Banking Companies (Nomination) Rules, 1985. Customer is advised to designate a nominee while opening the account.

The single holder or the joint holders of the deposit may, by filing in necessary particulars in the prescribed form at the time of making the

deposit, nominate any person who, in the event of death of the single or both the joint holders as the case may be shall become entitled to the deposit and the payment thereon.

If such nomination is not made at the time of making the deposit, it may be made by the single holder, the joint holders or the surviving joint holder, as the case may be, at any time after the deposit receipt is issued but before its maturity, by means of an application in the prescribed form to the officer in charge of the branch of the Bank from which the Term deposit is issued.

In the event of death of the deposit holder in respect of which a nomination is in force, the nominee shall be entitled at any time before or after the maturity of the deposit to encash the deposit. For the aforesaid purpose, the surviving nominee shall make an application to the branch manager of the Bank, supported by proof of death of the deposit holder.

In the absence of any nominee, the Bank may retain any and all funds in the account until it establishes the identity and credentials of the successor to the account holder to its satisfaction, which may include insisting on a succession certificate/probate of a will or any other evidence as may be required by the law for the time being in force.

Closure of Accounts

An account will normally be closed upon the maturity date. The deposit together with interest shall be paid to the depositor(s) by crediting the sum to the depositor/s or in case of joint depositors, the primary applicant's savings bank account with the Bank as specified in the AOF.

Indemnity

The depositor undertakes to indemnify and keep indemnified the Bank from and against all actions, demands, losses, actions, costs and expenses whatsoever which the Bank may at any time incur, sustain or be put to as a consequence of or by reason of or arising out of providing any service or due to negligence/mistake on the part of the depositor or non-compliance by the depositor of any of the terms and conditions mentioned herein or by reason of the Bank in good faith taking or refusing to take action on any instruction given by the depositor.

Other Terms

The deposit holder(s) shall intimate the Bank in writing of any change in address and residential status of the depositor holder/s.

All taxes, duties, levies or other statutory dues and charges applicable in connection with the benefits accruing as per the terms of these fixed deposits will be recoverable from the Customer.

The deposits with the Bank are insured with Deposit Insurance and Credit Guarantee Corporation (DICGC) and in case of liquidation of the Bank; DICGC is liable to pay each depositor through the liquidator, the amount of his deposit up to Rs. one lakh within two months from the date of receipt of claim list from the liquidator.

The Bank may disclose information about Customer's account if required or permitted by any law, rule or regulations or at the request of any public or regulatory authority or if such disclosure is required for the purposes of preventing fraud, without any specific consent of the Customer.

These Terms and Conditions shall be governed by and construed in accordance with the laws of India.

These terms and conditions are subject to change/modification at the sole discretion of the Bank. The Bank may give notice of any changes either through email address as recorded with the Bank (which will be regarded as being in writing) or in writing by delivering them by hand or by sending them by post to the last address given by the deposit holder/s or on its website or any other mode as may be deemed fit by the Bank. In addition, the Bank may also publish notice of general nature, which is applicable to all deposit holders of similar nature on its website. Such notice will be deemed to have been served individually to the deposit holder/s. All notices / communication to the Bank should be given in writing and sent by post or delivered to its registered office: Plot No. 2364/8, Khampur Raya Village, Shadi Kampur, Main Patel Road, New Delhi - 110008 or such other address as may be indicated by the Bank.

Change in Terms

The Bank reserves the right to revise the terms and conditions contained herein and shall notify the depositor/s of such revised terms and conditions

one month prior to its implementation. Such revised terms and conditions shall then be binding on the depositor/s.

Disclaimer

" The Bank may, at its sole discretion, utilizes the services of external service provider/s or agent/s and on such terms as required or necessary, in relation to its products/services."

