



Date: 30/08/2024

IMPORTANT NOTICE TO CUSTOMERS REGARDING INTRODUCTION OF CHARGES ON NON-MAINTENANCE OF REQUISITE MONTHLY AVERAGE BALANCE IN REGULAR DIGITAL SAVINGS BANK ACCOUNT

Please note that your existing regular digital savings bank account maintained at Ujjivan SFB with 'no minimum balance' requirements at present will be subjected to Monthly Average Balance ("MAB") requirements of ₹1,000 from 01/10/2024 and, if you do not maintain requisite MAB as specified by us from time to time, applicable charges as stipulated by us from time to time would be levied.

The charge which will be levied in case MAB of ₹1,000 is not maintained:

Monthly Average Balance	Charges
<1,000 and >500	₹25
<=500	₹50

[Note: GST and other relevant Tax, per transaction, shall be extra.]

[Monthly Average Balance is calculated by taking the average of the end of day/daily closing balances in the account in a given month. The average is calculated by adding the closing day balances for all the days in the month and dividing it by the number of days in the given month. i.e., $MAB = \frac{\text{Sum of all the daily closing balances}}{\text{Number of days in the month}}$.]

Please visit our official website www.ujjivansfb.in or contact our branch for more details. For queries, if any, you may write to us at customercare@ujjivan.com or call our toll-free number 18002082121.

All our customers are requested to make note of the above and cooperate.

Thanking you.

Yours truly,

Ujjivan Small Finance Bank